

Attorney's Docket:
020431.0562

PATENT
09/415,507

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Mukesh Dalal
Serial No.: 09/415,507
Filing Date: October 8, 1999
Group Art Unit: 3623
Confirmation No. 4917
Examiner: Susanna M. Meinecke Diaz
Title: *Method and System for Optimizing Request-Promise Workflows*

Mail Stop _____
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

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Willie Jiles

Date of Deposit: December 15, 2003

Response Pursuant to 37 C.F.R. § 1.111

In response to the Office Action mailed August 13, 2003, Applicant respectfully requests the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.

DAL01:757939.1